

Advise
Activate
Invest
Advocate



# **Ksapa - Sample Clients**

WORLD BANK GROUP

Founded back in 2019 only, Ksapa has since developed strong credentials working on living wage and other issues related to decent working conditions with large companies and organizations across industries and across the globe.



## FINANCIAL & **INVESTMENT ACTORS**

#### **CORPORATE ACTORS**

### ACADEMIA, **RESEARCH & CSO**









CenterParcs



**cirad** 

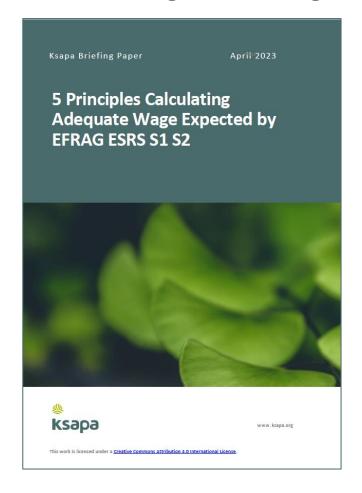
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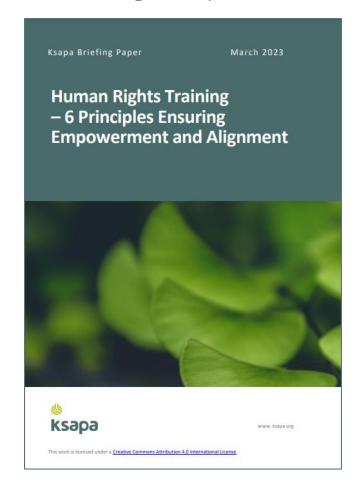
College Dublin

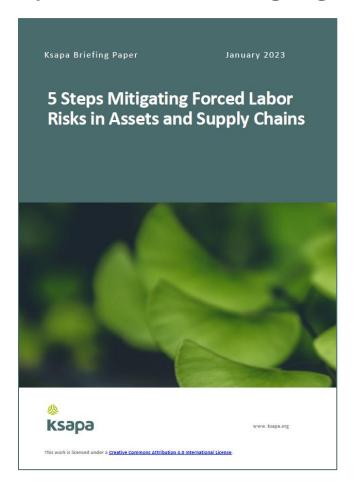


# Ksapa - Sample Content On Living Wage And Human Rights

Here are some of our open-source publications published by Ksapa, developed working with our clients, demonstrating our knowledge of the methodologies required to successfully conduct work on living wage









# Paying the Living Wage to the Workforce Across value Chains: Solutions Navigating ESRS & Human Rights Imperatives in a CS3D world









**Dr. Amy Glasmeier** 

Chief Scientific Advisor Living Wage Institute







Dr. Farid Baddache

CEO

Ksapa



What are the main challenges of working on living wage issues?



# **Approaching the Concept of Living Wage**

A first essential step of a living wage assessment lies in understanding the key differences between the definition of **living wages**, **market wages** and **minimum wages**.

#### **MARKET WAGE**

The market price of labor is determined by the intersection of market supply and demand curves for labor. In other words, market-determined wages reflect supply and demand conditions specific to local market conditions, which considerably vary based on geographical location and by industry.

- This generally drives most corporate wage policies
- No indication as to whether this market wage is above poverty level

#### **MINIMUM WAGE**

The International Labor Organization defines minimum wages as the minimum amount of remuneration that an employer is required to pay wage earners for the work performed during a given period. Its effectiveness depends on a full consultation of social workers, to afford protection to all workers, cover their needs and their families', effectively enforcing employer compliance with minimum wage regulations.

- Not in place across every market and often very dated to serve as relevant reference
- Often 50% of living wage in our experience

#### **LIVING WAGE**

The Global Living Wage Coalition
defines living wages as the
remuneration received for a standard
workweek by a worker in a particular
place sufficient to afford a decent
standard of living for the worker and
her or his family. Elements of a decent
standard of living include food, water,
housing, education, health care,
transportation, clothing, and other
essential needs including provision for
unexpected events.

 There are creative solutions beyond increasing wages!



# **Adequate & Living Wage**

CSRD <u>ESRS standards</u> are introducing to the consensual concept of « adequate wage ». Its most concrete and acceptable approach remains using « living wage », meaning **ensuring workers and supply chain workers are able to make a wage ensuring they can meet basic needs and live above poverty.** ESRS are actually referring to the concept of living wage when it comes to deploying its adequate wage concept for workers in the value chain especially outside European Economic Area Zone (EU27+7 countries).

In accordance with ESRS S1-10, the company should disclose whether or not its employees or its own workforce. The disclosure includes information on:

- 1. If they paid an adequate wage.
- 2. If they are not all paid an adequate wage, the countries and the percentage of employees concerned.
- 3. Understanding of whether or not all the undertaking's employees are paid an adequate wage in line with applicable benchmarks.
- 4. It may also disclose the information specified in this disclosure requirement with regard to non-employees in its workforce.

In accordance with **ESRS S2 – Art. 35** – the company should explain the efforts made to obtain the necessary information on the wages and working conditions from its upstream and downstream value chains. Given that material negative impacts affecting its own workforce that have occurred during the reporting period may also be connected with other entities or operations outside its direct control, the undertaking may disclose whether and how it seeks to use its leverage in its business relationships to manage those impacts. The disclosure includes information on:

- using commercial leverage (for example, enforcing contractual requirements with business relationships or implementing incentives);
- 2. other forms of leverage within the relationship (such as providing training or capacity-building on workers' rights to entities with which the undertaking has a business relationship);
- 3. or collaborative leverage with peers or other actors (such as initiatives aimed at responsible recruitment or ensuring workers receive an adequate wage).



What are some of the concrete solutions you've developed to support companies in assessing living wages for the workforce and suppliers?



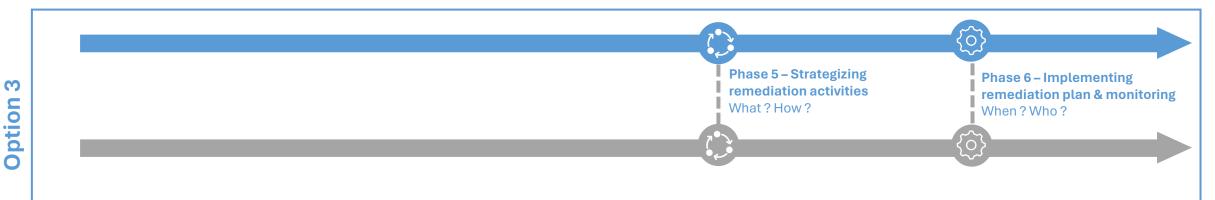
# Ksapa – Global Footprint Ensuring Local Support of our Clients



# Three Options Assessing and Mitigating Living Wage Risks for Workforce

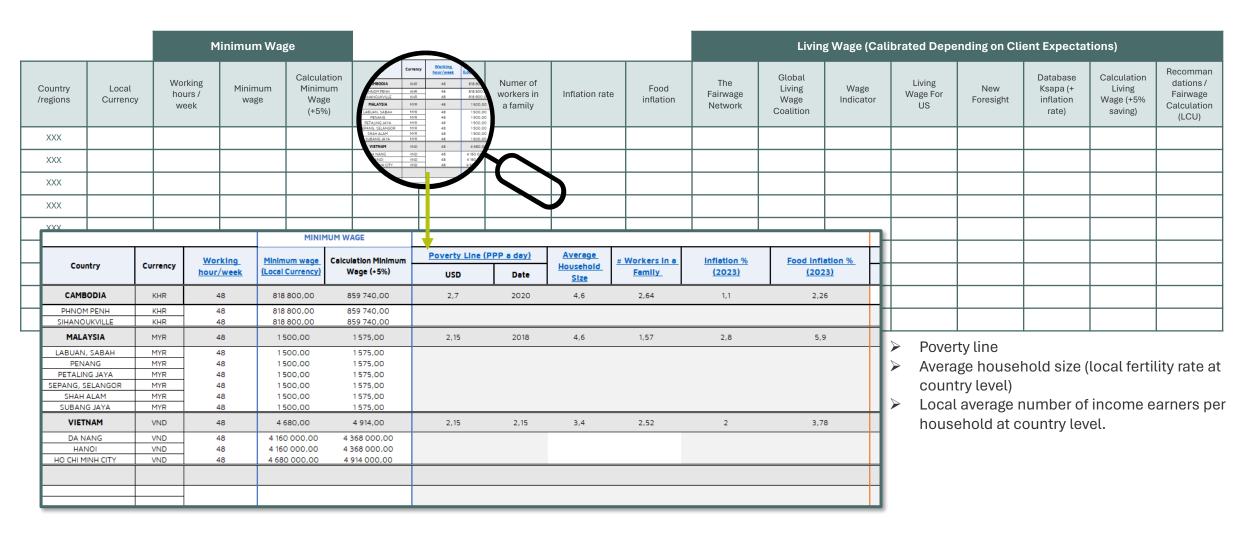








# Overview of Our Living Wage Threshold Database Deliverable



Living wage thresholds are not considered on a case-by-case basis according to the context of the employee's household. For all employees in the same location, a single living wage threshold is considered in the local currency.



# **Process Guiding Living Wage Gap Analysis**

#### Phase 1 – Preliminary steps to refine the target for the living wage investigation

#### Step 1: Preselection of

the employees by type of contracts

Step 2:

Preselection of

the employees

by Job band

Step 3: Calibrate gap analysis vs. external living wage data #1

# Step 4:

Calibrate gap analysis vs. external living wage data #2 (Optional)

#### Phase 2 – Corrections

Step 5: Correct the data for the targeted employee working part-time

> Step 6: Refine by location the data for the targeted employee

> > Process is primarily aligned with Anker methodology

Step 8: Adding

eligible allowances

Phase 3 – Adding bonuses,

compensations, allowances

& other staff costs

Step 9: Adding

eligible in-kind

benefits

Step 7: Adding

eligible bonuses

- Wage component policy is defined in consistency with L'Oréal methodology requirements
- > In-kind benefits are defined in consistency with IDH in-kind benefits policy

#### Phase 4 - Results

Each data collected during each step will be gather in a tool (see below) to automatically identify the exact workforce who is under the living wage threshold and to understand the reasons of this lack.

This process must be completed for each zones at-risk identified.

Reporting entity	Job name	Job	Currency	Hire	Monthly basic	Basic salary	Global living wage			Ksapa living wage		Adding bonuses		Add	ing	Adding other	
		band		date	salary	effective date			ď					allowa	inces	staff or	staff costs
XXXX	XXXX	XXXX	XXXX	XXXX	XXXX	XXXX	Over	0		Over	0	Over	0	Over	0	Over	0
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XXXX	XXXX	XXXX	XXXX	XXXX	XXXX	XXXX	Under	1	2	Under	1	Over	0	Over	0	Over	0
XXXX	XXXX	XXXX	XXXX	XXXX	XXXX	XXXX	Under	1		Under	1 1	Under	1	Under	11	Over	0
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# Overview of Our Gap Analysis Report on Living Wage

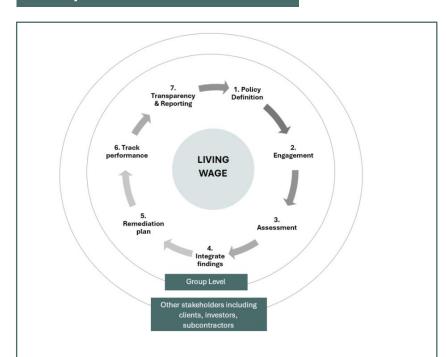
Ksapa closes gap analysis producing a final report presenting the results and the methodology adopted and suggesting recommendations for the short, medium and long-term. Here's an illustrative example of one such Gap Analysis report.

#### Example of a structure for a final report

# TABLE OF CONTENTS Markets identified for the living wage analysis .... Scope of the applications and expectations for an adequate wage 3.2. DATA COLLECTION PROCESS. Definitions Fair Wage VS Living Wage ... Five principles of calculating Living Wages...... Data collection process Detailed ...... Living Wage - How is it calculated? Data Collection Tools.. Additional information provided to help assess the integrity of living wage Primary Data Collection Sources..... Included or excluded in the Living Wage? ....... Cash wages, allowances, and bonuses .... 2.2.

This report is for internal audience only, including a detailed review of living wage risks across countries as well as concrete levers applicable for each market / site to mitigate risks

#### **Example of recommandations**



The graph shows the general steps guiding recommendations for each company to remediate living wage issues. For each step, Human Resources and other client stakeholders all benefit from concrete recommendations to execute an action plan mitigating living wage risks.



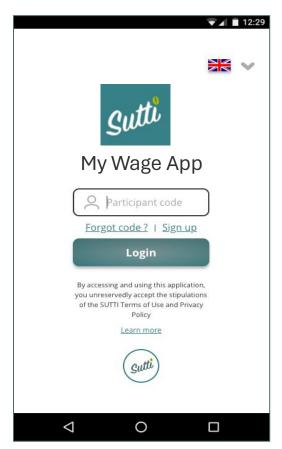
In your view, what is the future of living wage?



# Digital Support for Monitoring - Each Worker Accesses a Unique Interface

Following a decent wage analysis that can be carried out by Ksapa, we propose a tool, the **SUTTI Low Tech App**, to collect data and support direct employees and the supply chain in managing their wages and ensuring that everyone has a decent wage.

Ksapa can deploy a **customizable application for direct workforce and supply chain contractors** to identify potential wage issues and remedial solutions and to monitor the corrective actions. This low-tech app is accessible even for low educated workers with limited equipment (no smartphone needed) and poor connection.





- Provide information to help a worker understand the structure of his/her wage as well as potential additional information of interest
- Calibrated in cooperation with HR team and other stakeholders as deem appropriate
- Worker is invited to respond to regular and simple questionnaires tracking information about his/her profile, primary expenses (transportation, food...), wage structure and access to bonuses / allowances.
- Reporting and monitoring table aggregate data at site / company level. Data collection is EU GDPR compliant, and no sensitive data is collected in aggregated manner, nor shared with clients or external organizations

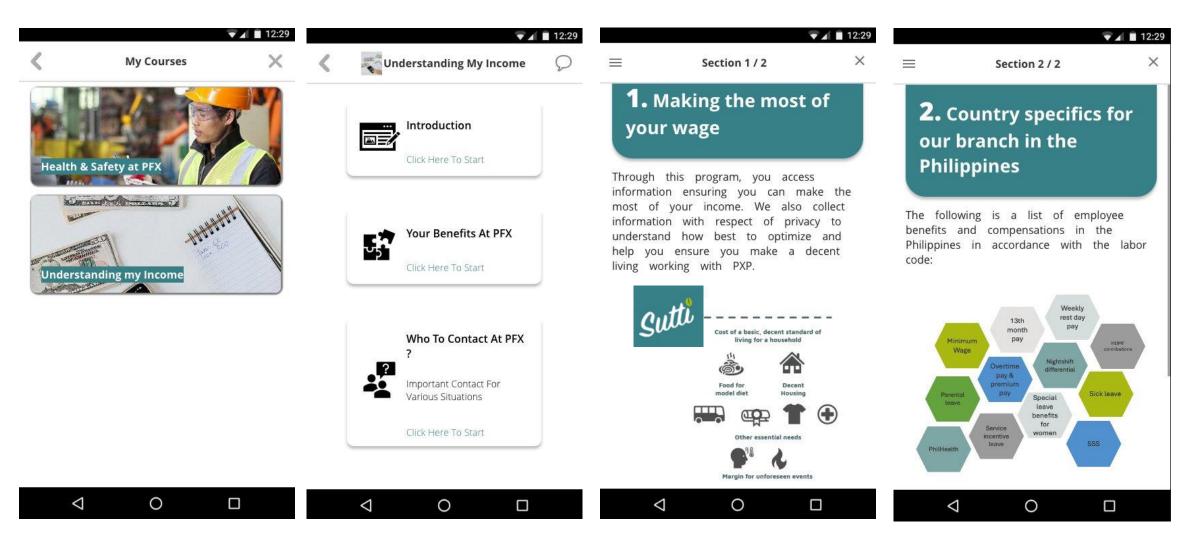
This SUTTI Low tech APP is a tool to collect data across workforce easily.

This makes living wage monitoring cost effective and meaningful for HR and workforce alike

Moreover, the tool support all employees and contractors to understand better their salary and their contract with company. This tool has also a sensibilization objective for the stakeholders.



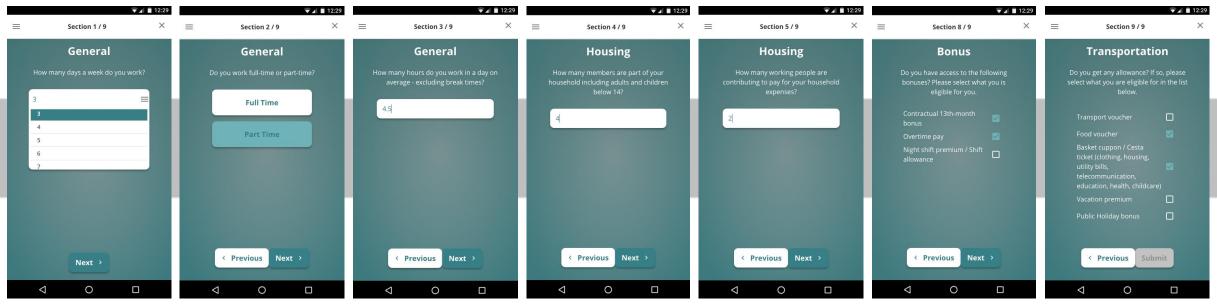
# Digital Support For Monitoring: Inform Workers About Wages & Benefits



Workers often lack concrete information about what they can be entitled and how to activate benefits. We can taylor content and help workers understand their wages. Content can be expanded with any type of guidance and top down information useful for workers. Example: Safety procedures on site.



# Digital Support: Collect Data From Workers to Understand Their Challenges, and Whether Benefits are Known, Pertinent and Leveraged

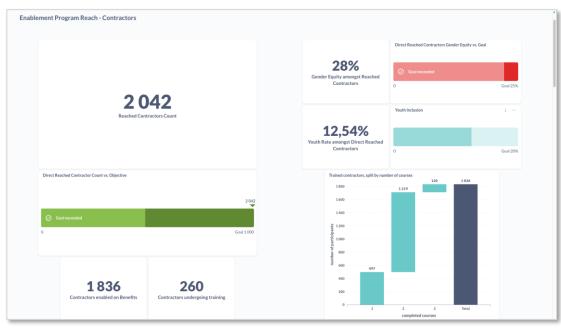


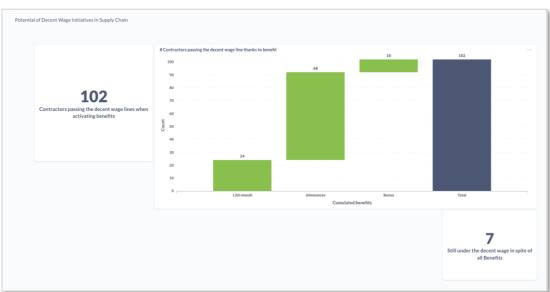
Content is already deployed across multiple geographies and languages including "latin alphabets" (e.g.: English, French, Indonesian Bahasa...) and other alphabets (e.g.: Sinhala, Sanskrit...) ensuring access by targeted workers

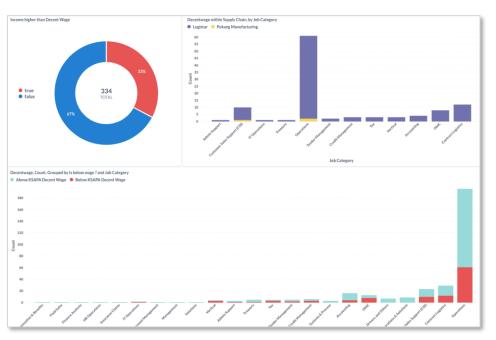




# **App Dashboard: HR Accesses Aggregated Anonymized Impact Monitoring Data**















# Ksapa - Sample Advocacy Initiatives on Human Rights

A mission-native company, Ksapa's commitment to advocacy is built-in our corporative statutes. Themes: ESG & Sustainability, Impact Investing, Climate, Inclusive Growth, Circularity, Human Rights. **4000+ decision makers worldwide engage on a regular basis using global and practical insights from Ksapa. Ksapa convenes stakeholders to explore complex topics**. Participating organizations across our series of discussions (webinars, conferences, dinners...) comprises: ILO, Global Compact, OECD, Business Associations, Unions, Fortune 500 companies, Academia (e.g.: Harvard Belfer Institute, MIT Poverty Lab...), UN Administrations (e.g.: UN High Commissioner for Human Rights), COP Champions, Foundations...

REPORTS & BRIEFING PAPERS

Mitigating Human Rights Risks When Embedding Artificial Intelligence Across Products and Services



5 principles calculating adequate wage expected by EFRAG ESRS S1 & S2 standards

BLOG & ARTICLES



Adequate or living wage – Approach to comply with ESRS Adequate wage requirements



WEBINARS



Using Effective Human Rights Due Diligence to Streamline Compliance Efforts





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1

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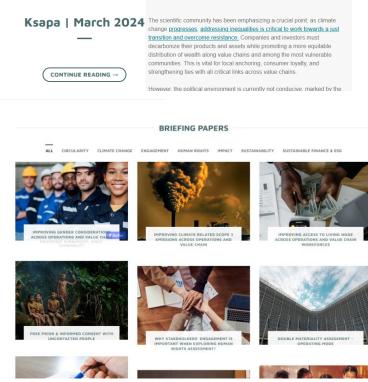
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Download and consult for FREE our concise publications designed to provide practical guidance addressing the most pressing and complex sustainability issues



Attend our upcoming webinar
Register and join us no later than next week here!







# **Getting in Touch**

Ksapa.org – contact@ksapa.org

